

## NHS Family doctor services registration GMS

GMS1					
(30A)	_			-	
		n	æ	۰.	

Date of birth
Previous surname/s No.   Previous surname/s No.   Town and country of birth   Home address   Telephone number
No.   Town and country of birth   Home address
Male   Female   of birth
Postcode  Telephone number  Please help us trace your previous medical records by providing the following inform Your previous address in UK  Name of previous GP practice while at that add  Address of previous GP practice  If you are from abroad  Your first UK address where registered with a GP  If previously resident in UK,  Date you first came to live in UK  Were you ever registered with an Armed Forces GP  Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence (UK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
Please help us trace your previous medical records by providing the following inform Your previous address in UK  Name of previous GP practice while at that add  Address of previous GP practice  If you are from abroad Your first UK address where registered with a GP  If previously resident in UK,  Date you first came to live in UK  Were you ever registered with an Armed Forces GP Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence ( UK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
Please help us trace your previous medical records by providing the following inform Your previous address in UK  Name of previous GP practice while at that add  Address of previous GP practice  If you are from abroad Your first UK address where registered with a GP  If previously resident in UK, date of leaving  Date you first came to live in UK  Were you ever registered with an Armed Forces GP Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence CUK or overseas: Regular Reservist Veteran Family Member (Spouse, Gvil Partner, Service Child)
Please help us trace your previous medical records by providing the following inform Your previous address in UK  Name of previous GP practice while at that add  Address of previous GP practice  If you are from abroad Your first UK address where registered with a GP  If previously resident in UK,
Your previous address in UK  Address of previous GP practice  If you are from abroad  Your first UK address where registered with a GP  If previously resident in UK,
Address of previous GP practice  If you are from abroad  Your first UK address where registered with a GP  If previously resident in UK,
If you are from abroad  Your first UK address where registered with a GP  If previously resident in UK, date of leaving  Were you ever registered with an Armed Forces GP  Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence CUK or overseas:   Regular   Reservist   Veteran   Family Member (Spouse, Civil Partner, Service Child)
Your first UK address where registered with a GP  If previously resident in UK,
Your first UK address where registered with a GP  If previously resident in UK,
Your first UK address where registered with a GP  If previously resident in UK,
If previously resident in UK,  Date you first came to live in UK  Were you ever registered with an Armed Forces GP  Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence C  UK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
date of leaving to live in UK  Were you ever registered with an Armed Forces GP  Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence CUK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
date of leaving to live in UK  Were you ever registered with an Armed Forces GP  Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence CUK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
date of leaving to live in UK  Were you ever registered with an Armed Forces GP  Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence CUK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence of UK or overseas: Regular Reservist Veteran Family Member (Spouse, Civil Partner, Service Child)
Service or Personnel number:Enlistment date:Discharge date:(if receive from the NHS but may improve access to some NHS priority and service charities services.
If you need your doctor to dispense medicines and appliances*  *Not all doctors are
I live more than 1.6km in a straight line from the nearest chemist authorised to dispense medicines
☐ I would have serious difficulty in getting them from a chemist
Signature of Patient Signature on behalf of patient
Date / /
, , , , , , , , , , , , , , , , , , , ,
What is your ethnic group?
Please tick one box that best describes your ethnic group or background from the options below:  White: British IIrish Traveller Traveller Gypsy/Romany Polish
Any other white background (please write in):
Any other write background (prease write in).
Mixed: White and Black Caribbean White and Black African White and Asian
Mixed: White and Black Caribbean White and Black African White and Asian Any other Mixed background (please write in):  Asian or Asian British: Indian Pakistani Bangladeshi
Mixed: White and Black Caribbean White and Black African White and Asian  Any other Mixed background (please write in):  Asian or Asian British: Indian Pakistani Bangladeshi  Any other Asian background (please write in):  Black or Black British: Caribbean African Somali Nigerian
Mixed:

**(** 

•



**(** 

#### IHS Family doctor services registration

⊕

To be completed by the GP Practice					
Practice Name			Practio	e Code	
		- h - 14 - 4 - 1			ī
I have accepted this patient for g	jeneral medical services on be	mail of t	ne practice		_
П					
☐ I will dispense medicines/appliance	es to this patient subject to N	IHS Engla	ind approval.		
I declare to the best of my belief this info.	mation is correct		Practice Stam	IP .	7
			1		
			1		
Authorised Signature			1		
Name Date					┙
SUPPLEMENTARY QUESTIONS - Thes				and your	٦
answers will not affect your entitlem			*		_
	ON for all patients who are				4
Anybody in England can register with a					
However, if you are not 'ordinarily reside ordinarily resident broadly means living					
of countries outside the European Econo	omic Area must also have the sta	itus of find	definite leave to r	emain' in the UK.	
Some services, such as diagnostic tests of					
all people, while some groups who are n					
More information on ordinary residence patient leaflet, available from your GP p		S MITTERS	can be sound in t	the visitor and intigrant.	
You may be asked to provide proof of e					
you may be charged for your treatment.			a will always be p	provided with any	
immediately necessary or urgent treatm The information you give on this form v			sarmeable status	and may be shared, including	.
with NHS secondary care organisations	(e.g. hospitals) and NHS Digital,	for the pu	arposes of validat		"
recovery. You may be contacted on beh	alf of the NHS to confirm any d	etails you	have provided.		
Please tick one of the following boxes:					
a) understand that I may need to p	pay for NHS treatment outside of	of the GP	practice		
b) understand I have a valid exemp					
example, an EHIC, or payment of the Im provide documents to support this whe		Surcharge	a"), when accom	panied by a valid visa. I can	
c) I do not know my chargeable stat					
I declare that the information I give on action may be taken against me.	this form is correct and comple	te. I under	stand that if it is	not correct, appropriate	
A parent/guardian should complete the	form on behalf of a child unde	er 16.			
Signed:		Date:		DD MM YY	┑
Print name:		D. L. C.			┨
On behalf of:		patien	onship to		
					╛
Complete this section if you live in a UK but work in another EEA membe					
NON-UK EUROPEAN HEALTH INSURA	-				d.
DETAILS and S1 FORMS		H.	ne oleano ente	details from your EHIC or	
Do you have a <u>non-UK</u> EHIC or PRC?	YES: NO:		C below:	details from your Enic or	
Annual contract to the second contract of the	Country Code:				
	3: Name				
	4: Given Names				_
	5: Date of Birth	DD MM	YYYY		_
	6: Personal Identification				
If you are visiting from another EEA country and do not hold a current	7: Identification number				$\dashv$
EHIC (or Provisional Replacement	7: Identification number of the institution				
Certificate (PRC))/S1, you may be billed for the cost of any treatment received	8: Identification number				$\dashv$
outside of the GP practice, including	of the card				╛
at a hospital.	9: Expiry Date	DD MM			
PRC validity period (a) From:	DD MM YYYY		(b) To	DD MM YYYY	_
Please tick if you have an S1 (e.g.)					
work or you live in the UK but work in					$\dashv$
How will your EHIC/PRC/S1 data be u and GP appointment data will be sha					.
cost recovery. Your clinical data will n	ot be shared in the cost recov	ery proces	55.		-
Your EHIC, PRC or \$1 information will	be shared with Business Servi	ce Author	rity for the purp	ose of recovering your NHS	5
costs from your home country.					



## Welcome to: The College Surgery Partnership



## **Surgery Times**

College	Times
Monday - Friday*	08:30 –18:30
Bradninch	Times
Monday – Friday	08:30 – 12:30
Wednesday Dispensing Only	09:00 – 12:30
1166	Times

Uttculme	1111163	
Monday – Friday Monday – Friday	08:30 - 12:30 14:30 - 18:00	

Willand

Mon – Tue – Thurs – Fri**	
Compford Dovoroll	Times
Sampford Peverell	<b>08:30 – 13:</b>

Compford Dovorall	Times
Sampford Peverell	08:30 - 13:00
Mon – Tue – Thur – Fri**	14:30 -18:00
Wednesday	08:30 - 13:00

**Times** 

08:30 - 12:30

\* MONDAY - THURSDAY BY PRIOR APPOINTMENT THE SURGERY CAN BE **OPEN UNTIL 19:30** AND WEDNESDAY MORNINGS FROM 07:30

When we are closed dial 999 in a life threatening emergency or 111 for advice

www.collegesurgery.org.uk

#### **College Surgery**

Culm Valley Integrated Centre for Health Willand Road Cullompton **EX15 1FE** 

#### **Uffculme Surgery**

Commercial Road, Uffculme **EX15 3EB** 

#### **Bradninch Surgery**

The Manse, 4 Millway, Bradninch EX5 4NL

#### Willand Surgery

17 Southview Close Willand **EX15 2QP** 

#### Sampford Peverell Surgery

29 Lower Town Sampford Peverell **EX16 7BJ** 

For all sites please Tel: 01884 831300

#### Dr Kieran Crowley

BSc MBBS

Dr Clare Matthews MB ChB MRCGP DRCOG Dr James Rowbury

MB, BS BSc MRCGP

Dr Jessica Bennett (salaried)

BM (Hons) MRCGP Dr Susan Tat

MB BS, MRCGP

#### Dr Jennifer Kerin

MB BCh DCH DRCOG MRCGP DPD

Dr Daisy Robinson

BA MB, BS MRCGP DFRSH Dr John Kekwick

MB ChB, MRCGP

Dr Ellena Wood (salaried)

MB ChB MRCGP Dr Lorna Mason

MB ChB, MRCGP

#### Dr Emma Richardson

MBBS BSc PhD MRCGP

Dr Hilary Harris

MB, BS MRCGP DRCOG DCH

Dr Fiona Black

BSc MB ChB DFFP DRCOG MRCGP

Dr Ben Greenwood

MBBCh MRCGP

Dr David Jenner (salaried)

MB ChB DRCOG MRCGP

Dr Michael Dixon (salaried) MA MB, BS DRCOG FRCGP

<sup>\*\*</sup> APPOINTMENTS CAN BE BOOKED ON THURSDAYS FROM 18:30 UNTIL 19:15 BY PRIOR ARRANGEMENT AND WILL BE HELD AT OUR CULLOMPTON CENTRE ONLY.

#### The Practice

#### The Receptionists

These are the first people you meet when you come in. It is their job to answer the telephone, arrange appointments with the doctor, nurse and midwife and deal with your enquiries. They are there to help you, so please ask when you have any queries.

The Doctors are currently fourteen in number (thirteen partners and one salaried GP), six male and eight female. On registration you will be allocated a named doctor who will be responsible for your overall care. If you wish to know which doctor that is, then please contact the practice. Reasonable efforts will be made to accommodate requests from patients who wish to be registered with a preferred doctor but please note that, as most of the doctors work part time, this may not be possible. Booking appointments in advance increases the possibility of seeing your preferred doctor.

#### **Doctors Teams**

College Surgery is unique in Devon in providing local access to people across five separate surgeries and we continually get feedback from patients, especially the elderly, on how much they value these local surgeries. However, it isn't always possible for you to see your "own" doctor at all times and to try and help with this problem the partners work in teams. At any one time a doctor from your team will always be on duty and this means that the same team view results and letters and will always be more familiar with the patient and their needs.

#### The teams are as follows:

Dr Smith Dr Matthews Dr Rowbury Dr Tat Dr Kerin Dr Robinson Dr Phillips Dr Mason Dr Kekwick Dr Dixon Dr Jenner Dr Harris Dr Black Dr Greenwood

#### **Nurse Practitioners**

Sally Kuliszewski **RGN NP** and Katy Nash **RGN, NP, SEN** are our Nurse Practitioners. A Nurse Practitioner provides a complimentary service to our GPs, enabling patients to be seen without needing to see a GP first. Nurse Practitioners will assess, diagnose, treat and refer appropriately. They can also prescribe medication. Sally also manages the nursing, healthcare assistant and phlebotomy team.

#### **Practice Nurses**

Joanne Buglass **SEN, RGN** Amanda Downer **RGN** Heather Lines **RGN, SEN** Nicola Stokes **RGN** 

The Practice nurses have their own clinics at the same time as the doctors. Sometimes you will be sent to them by the doctor, but you can make your own appointment at other times. They take the lead on some chronic disease care.

#### **Healthcare Assistants and Phlebotomists**

Julie Carter Julie Pullen
Sally Manning Louise Lowry
Emmeline McArdle Margaret Bennett

#### **Training and Teaching**

We are an approved training practice for qualified doctors who want experience in general practice, and we are assessed regularly by the Regional Committee for General Practitioners. Trainee GPs are called either GP Registrars or Foundation Doctors. They work with us for several months at a time and have their own surgeries. Of course, we fully supervise them while they are with us. Medical students also work with us as part of the final stages of their training. For training purposes we allow students to sit in on appointments; however we will always ask your permission first.

**Kyla Dawe is our Practice Manager** and is responsible for the administration and smooth running of the practice. If you have any suggestions about the surgery, or any problems with the service you receive, she will be happy to speak to you.

#### **Community Team**

Offer nursing care to patients in their own home or residential home, when they are unable to come to the surgery.

#### Appointments

Please ring so we can arrange an appointment for you with the most appropriate member of our team. If you are not able to attend please ring and cancel, this will allow us to see other patients; please do not come in without an appointment as you will not be seen.

#### Same Day Service

Every day there will be a duty team consisting of at least one doctor and a nurse practitioner for patients with urgent medical problems who need to be seen on the same day or patients not able to wait for the next routine appointment. Please ring the surgery in the normal way, the team will phone you back, assess the problem and direct you to the appropriate person. Please do not attend without telephoning the surgery first.

#### **Telephone Consultation**

Telephone consultations with a Doctor are available. Please ask our receptionist to book for you.

#### **Home Visits**

If you are too ill to come to the surgery, you can be visited at home. Please telephone before 11:00 if you think you need a visit

#### Out of Hours Emergencies

**Devon Doctors** now provide GP appointments during the evenings and at the weekend for patients of this practice, to book an appointment, call Devon Doctors on 01392 822354 Out of Hours service is the responsibility of New Devon Clinical Commissioning Group (CCG) and is provided by the 111 service. This is available Monday to Friday 18.30 – 08:00 and through the weekend 18.30 Friday to 08:00 on Monday morning. The service also covers Bank Holidays. If you need to contact a doctor during this time, then telephone **111**. A leaflet describing the service in detail is available at reception.

#### **Repeat Prescriptions**

On your doctors advice repeat prescriptions can be obtained through reception. This usually takes two working days. Requests can be made by letter or through our online service (see our website). If a computerised repeat prescription request slip has been provided then we would ask you to use this if at all possible, as this ensures the correct medication is prescribed and your medical records are kept up to date. Please indicate if you require your prescription to be sent to another pharmacy otherwise it will be at the surgery for your collection. Please make your requests well in advance and ensure you always have sufficient medication to last over the weekend and public holidays when the surgery is closed. You should also note the doctor will want to see you at regular intervals to ensure your medication is effective and that the dose is correct prior to issuing the next prescription.

#### Medical Advice

Medical advice and guidance can also be obtained by calling 111 or online at www.nhs.uk/111

#### **Hospital Transport**

You will need to telephone 0345 1551009 / 01884 242099 to book this yourself.

#### **Community Transport Advice**

Please call 01884 242099

www.collegesurgery.org.uk

	Services Provided	Who to See
	LIFE THREATENING EMERGENCIES e.g. Chest Pain, Major Injury, Collapse	Ring 999
	General Health Advice (do you need to see a doctor or nurse?)	Ring 111
	General Health Concern, New Symptoms, Need For Medication	Doctor
	Coughs, Colds, Sore Throats, Water Infections	Pharmacist or Nurse Practitioner
	Help with: Anxiety, Worries, Relationship Problems, Depression, Bereavement	Doctor
	Asthma, Diabetes, COPD, Heart Clinics	Practice Nurse
	Healthy Living Advice, Blood Pressure Test, Alcohol Problems, Women's Health, Smoking Cessation	Practice Nurse (Smoking Cessation 01884 836024)
3	If you think you are entitled to: Home Help, Meals on Wheels, Mobility Allowance, and Disabled Driver Sticker. Including Carers, Bereavement, Disability Groups	Social Services Devon Area Care Direct 0845 1551007
	Travel Advice & Immunisations, Childhood Immunisations, Ear Syringing	Practice Nurse
	Dressings, Removal of Stitches, Incontinence	Practice Nurse or District Nurse (District Nurse 01884 836025)
	Family Planning, Advice before you get pregnant, Sexual Health	Practice Nurse or Doctor or Health Visitor (Health Visitor 01884 836000)
	Advice on baby and child care, Family diet and exercise, Baby checks and hearing test, Problems with children	Health Visitors or School Nurses 01884 836000
	Maternity Care	Midwife 01884 836005
	Home Nursing	District Nurse 01884 836025
	Cervical Smear	Practice Nurse
	Self-certification Form SC2 for the first 6 days Statement of Fitness for Work (fit note) If you need a doctor's note before day 7, a fee will be payable	Reception Doctor

#### **HELP TO STOP SMOKING**

OneSmallStep is a free service to support you to improve your health and wellbeing. They can help you maintain a healthy weight, get more active, cut down on alcohol and quit smoking.

(Freephone) 0800 298 2654 (Local rate) 01392 908 139 Monday to Friday 9.00am - 6.30pm hello@onesmallstep.org.uk

#### Your rights and responsibilities

We respect the rights of our patients in terms of race, gender, social class, age, religion, sexual orientation or appearance, and disability or medical condition and would expect the same from our patients.

#### **Zero tolerance Policy**

We operate a zero tolerance policy with regard to violence and abuse and the practice has the right to remove violent patients from the list with immediate effect in order to safeguard practice staff, patients and other persons. Violence in this context includes actual or threatened physical violence or verbal abuse which leads to fear for a person's safety. In this situation we will notify the patient in writing of their removal from the list and record in the patient's medical records the fact of the removal and the circumstances leading to it

#### Confidentiality

All patient information is considered to be confidential and we comply fully with the General Data Protection Regulations and Data Protection Act 2018. All employees have access to the information appropriate to their role and have signed a confidentiality agreement. Information may be shared, in confidence, with other NHS organisations in the interests of patient care. Please see our privacy notice for further details.

CCTV is installed internally in public areas and externally for security. Recordings are used entirely at the discretion of the partners including provision of images to the police or other official bodies, and will otherwise comply with the Practice's Data Protection registration. Please note that it is the Practice's policy to record all telephone calls for the purposes of patient and staff care, security, training, and dispute resolution. Recordings and their use will be at the Partners' discretion and will also comply with the Practice's Data Protection registration.

#### Complaints

Should be sent to our Practice Manager; Kyla Dawe. Alternatively you may choose to deal directly with NHS England on 0300 311 2233.

#### Registering with the practice

Please contact reception, although patients register with the whole practice you will be asked to state your preferred doctor and we will endeavour at your behest to make appointments with the doctor of your choice.

#### **Dispensing Arrangements:**

If you consult in Uffculme, Bradninch or Sampford Peverell Surgeries and live more than 1 mile away from the nearest pharmacy you may register as a dispensing patient to receive your medicine from our dispensaries.

#### **Dispensary opening hours:**

#### **Uffculme Dispensary:**

Mon - Fri: 08:30 - 12:30 and 14:30 - 18:00

#### **Bradninch Dispensary:**

Mon, Tue, Thurs, Fri: 08:30 - 12:30

Wed: 09:00 - 12:30

#### **Sampford Peverell Dispensary:**

Mon, Tue, Thur, Fri: 08:30 – 13:00

& 14:00 – 18:00

Wed: 08:30 - 13:00

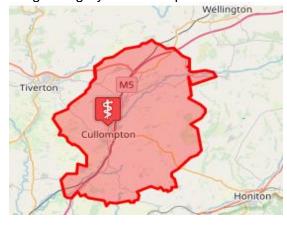
## A directory of all healthcare services is available from:

New Devon CCG, County Hall Topsham Road Exeter Devon EX2 4QD 01392 205205

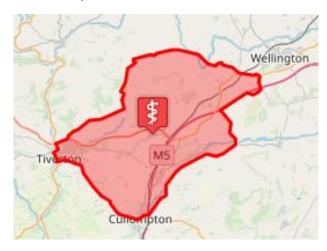
#### Disabled Access:

Disabled access is available at all 5 surgeries. However if you experience any difficulty with access to our premises please inform reception and we will do our best to accommodate all your needs.

#### College Surgery Partnership Catchment Area



#### Sampford Peverell Catchment Area



## PROTECTING YOUR INFORMATION, CONFIDENTIALITY AND SHARING INFORMATION

We are committed to protecting your privacy and will only use information collected lawfully in accordance with:

The General Data Protection Regulation Human Rights Act 1998 Common Law Duty of Confidentiality Health and Social Care Act 2012 NHS Codes of Confidentiality, Information Security and Records Management Information: To Share or Not to Share Review

Every member of staff who works for an NHS organisation has a legal obligation to keep information about you confidential and we will only ever use or pass on information about you if others involved in your care have a genuine need for it. We will not disclose your information to any third party without your permission unless there are exceptional circumstances (i.e. life or death situations), where the law requires information to be passed on and / or in accordance with the information sharing principle following Dame Fiona Caldicott's information sharing review (Information: to share or not to share) where "The duty to share information can be as important as the duty to protect patient confidentiality." This means that health and social care professionals should have the confidence to share information in the best interests of their patients within the framework set out by the Caldicott principles. They should be supported by the policies of their employers, regulators and professional bodies.

Who are our partner organisations?

subject to strict agreements on how it will be used, with the following organisations; NHS Trusts
Specialist Trusts
NHS England
Independent Contractors such as dentists, opticians, pharmacists
Private Sector Providers
Voluntary Sector Providers
Ambulance Trusts
Clinical Commissioning Groups
Social Care Services

We may also have to share your information,

Local Authorities

**Education Services** 

Education Services

Fire and Rescue Services

Police

Please note that this list is not exhaustive and we may also use external companies to process personal information, such as for archiving purposes. These companies are bound by contractual agreements to ensure information is kept confidential and secure.

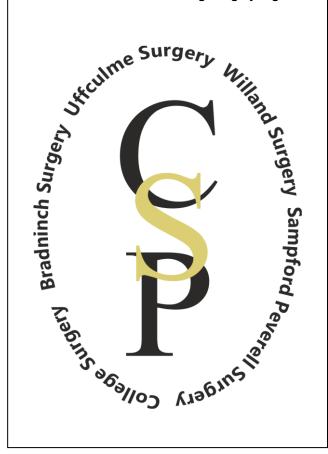
You will be informed who your data will be shared with and in some cases asked for explicit consent for this to happen when this is required.

#### Access to personal information

You have a right under the General Data Protection Regulation to request access to view or to obtain copies of what information the surgery holds about you and to have it amended should it be inaccurate. In order to request this, you need to do the following: Your request must be made in writing to the Practice Manager Kyla Dawe There will be no charge to have a printed copy of the information held about you We are required to respond to you within 30 days

You will need to give adequate information (for example full name, address, and date of birth, NHS number and details of your request) and provide 2 forms of identification so that your identity can be verified and your records located

If you wish to know further information please visit our website: - www.collegesurgery.org.uk



# College Surgery Partnership:

CVCIH Cullompton (01884) 831300
Millway, Bradninch (01392) 881952
Lower Town, Sampford Peverell (01884) 820304
Grantlands, Uffculme (01884) 840743
South View Close Willand (01884) 821878



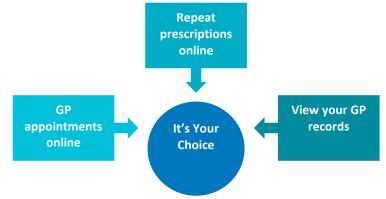
## Online Services Records Access Patient information leaflet 'It's your choice'

If you wish to, you can now use the internet to book appointments with a GP, request repeat prescriptions for any medications you take regularly and look at your medical record online. You can also still use the telephone or call in to the surgery for any of these services as well (except repeat prescription requests). It's your choice.

Being able to see your record online might help you to manage your medical conditions. If you decide not to join or wish to withdraw, this is your choice and practice staff will continue to treat you in the same way as before. This decision will not affect the quality of your care.

To obtain access to online services all patients will be required to complete an application form and provide photographic proof of identity and evidence of address.

Unless you are already registered for online services you will be given login details, so you will need to think of a password which is unique to you. This will ensure that only you are able to access your record – unless you choose to share your details with a family member or carer.



It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately.

If you can't do this for some reason, we recommend that you contact the practice so that they can remove online access until you are able to reset your password.

If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all.

<u>Due to the complexities with consent we are, regrettably, unable to offer online services to patients under the age of 16.</u>

The practice has the right to remove online access to services for anyone that doesn't use them responsibly.

## Before you apply for online access to your record, there are some other things to consider.

Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

#### Things to consider

#### Forgotten history

There may be something you have forgotten about in your record that you might find upsetting.

#### Abnormal results or bad news

If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

#### Choosing to share your information with someone

It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

#### Coercion

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

#### Misunderstood information

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.

#### Information about someone else

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

#### More information

For more information about keeping your healthcare records safe and secure, you will find a helpful leaflet produced by the NHS in conjunction with the British Computer Society: Keeping your online health and social care records safe and secure http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/PatientGuidanceBooklet.pdf

#### Application for online access to my medical record (Patients over 16 only) First Application ☐ Password Reset ☐ Request for additional Services ☐ Surname Date of birth First names Address Postcode Email address Please note by giving your e-mail address you are consenting to receive confidential information (such as reset passwords) to this address. Telephone number Mobile number If you would like to receive SMS text messages please tick here □ I wish to have access to the following online services (please tick all that apply): Booking appointments Requesting repeat prescriptions П Please circle preferred collection point College Surgery, Uffculme Dispensary, Bradninch Dispensary, Willand Pharmacy Willand, Boots Pharmacy Willand Road Cullompton, Boots Pharmacy Station Road Cullompton, Tesco Pharmacy Cullompton or Boots Pharmacy Tiverton. Sampford Peverell Dispensary (for Sampford Peverell Patients only) 3. Access to a summary view of my medical record П 4. Access to a detailed coded view of my medical record П 5. Access to my full clinical record (from date of online registration) П If you have requested access to your medical record, please confirm you understand and agree with the following (please tick): 1. I have read and understood the information leaflet provided by the practice 2. I will be responsible for the security of the information that I see or download 3. If I choose to share my information with anyone else, this is at my own risk 4. I will contact the practice as soon as possible if I suspect that my account has been accessed by someone without my agreement 5. If I see information in my record that is not about me or is inaccurate, I will contact the practice as soon as possible Please note that online services can only be processed upon receipt of 2 forms of ID, one with a photograph of yourself and one with proof of your home address. I understand it is my responsibility to provide the surgery with any Date change of contact details (address, telephone number, e-mail address) Signature For practice use only Type of ID seen: Photo & Proof of Address Seen by (capitals **Date** please) 1. 2. **Authorised by registered or usual GP** (signature) **Date** Date account created Date access confirmation and password details sent Level of record access enabled Notes Basic Summary View □

Detailed Coded Record Access□

Full Clinical Access□

### Welcome to College Surgery Partnership

Please help us by filling some personal details. Please answer all questions . This information is treated in confidence.

Have you ever been registered at any of the College Surgery sites (incl Sampford Peverell)

YES	NO				
FULL NAME DATE OF BIRTH					
ADDRESS:		POSTCODE			
DO YOU HAVE ANY COMMUNICATI					
CONTACT NUMBERS: HOME:	MOBILE:	WORK:			
SMS messaging is only for patie		WORK.			
I would like to receive SMS text me	,	YES NO			
Diamata diamata di bananahan					
Please indicate which number you	would prefer to be contacted	on			
E MAIL ADDRESS  Please note by giving your e-mail address you	Lare consenting to receive confidentia	al information (such as			
reset passwords) to this address	are consenting to receive communities				
MARITAL STATUS:					
SINGLE	MARRIED	WIDOWED			
DIVORCED S	SEPARATED SEPARATED	L/T RELATIONSHIP			
SIVORGES	2171101125	Ly i Neb monorm			
EMERGENCY CONTACT					
Name	Relationship	Contact number			
CHILDREN:- NAMES & DATES O	F RIKIH				
OCCUPATION (If retired please give previous)					
, ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (					
EX SERVICE PERSONNEL		VEC NO			
ARE YOU A MILITARY VETERAN  ARE YOU A MEMBER OF A VETERAN'S	IMMEDIATE FAMILY	YES NO NO			
, , ,					
ETHNICITY:	1 .				
WHITE BRITISH	IRISH	OTHER WHITE			
WTE/BLK CARIB	WTE/BLK AFRICAN	WHITE/ASIAN			
OTHER MIXED	INDIAN	PAKISTANI			
BANGLADESHI	OTHER ASIAN	BLACK BRITISH			
BLK CARIBBEAN	BLACK AFRICAN	OTHER BLACK			
0=11=0					
OTHER ETHNIC	CHINESE	PREFER NOT TO SAY			
OTHER ETHNIC	CHINESE	PREFER NOT TO SAY			

### SUPPORT NEEDS

Have you any special communication needs?	YES	NO
If yes please state requirement:-		
Do you receive support from any other profess	ional agency (e.g. mental health tea	ams.
domestic abuse services, social services, probat		···· <del>··</del> ,
, and an area of the second se	YES	NO
Do you or your child have a social worker, or ha	ave you or your child had support fr	om a social
worker within the last 12 months?	YES	NO
CARERS		
ARE YOU AN UNPAID CARER?	YES	NO
A carer is anyone, of any age who looks after a	family member, partner or friend w	ho needs help because of
because of their illness or disability and cannot	cope without their support	
Name of person you gare for		
Name of person you care for		_
What is your relationship to that person		
-		
DO YOU HAVE A CARER?	YES	NO
Name of your carer		
-		
Telephone number of your carer		
· · · · · · · · · · · · · · · · · · ·		
YOUNG CARERS		
A young carer is someone under the age of 18 v	who helps to care for a family mem	her
relative or friend.		~ 5.7
Are you or is your child a young carer?	YES	NO
ALLERGIES		
DRUG ALLERGY		
OTHER ALLERCY/note nolled at a		_
OTHER ALLERGY(pets pollen etc.)		_

### YOUR MEDICAL HISTORY (Please include dates if possible)

OPERATIONS	TB/HEPATITIS/SERIOUS INFECTION	
	EPILEPSY	
STROKE	MENTAL HEALTH PROBLEMS	
HEART DISEASE	ARTHRITIS	
DIABETES	BACK PAIN	
HIGH BLOOD PRESSURE	KIDNEY DISEASE	
ASTHMA	COPD (bronchitis/emphysema)	
CANCER	OTHER	

#### FAMILY HISTORY OF PARENT, BROTHER OR SISTER

	Family Member	Age Diagnosed (if known)	If deceased age at death
DIABETES			
HEART DISEASE			
HIGH BLOOD PRESSURE			
STROKE			
EPILEPSY			
CANCER (specify)			
GLAUCOMA			
ASTHMA			
OTHER			

ANY OTHER INFORMATION YOU FEEL V	VOULD ASSIST YOUR D	OCTOR		
MEDICATIONS - Please				
If you take regular medication ale	assa ask for an annoi	ntmont to so	Nour now Doctor	hoforo vour
If you take regular medication ple	prescription is c		e your new Doctor	<u>before yo</u> ur
LIFESTYLE				
DO YOU SMOKE	YES	NO	EX-SMOKER	
IF CURRENT SMOKER HOW MANY A DA	Y DO YOU SMOKE			]
EX SMOKERS -				
HOW LONG DID YOU SMOKE				
HOW MANY A DAY DID YOU SMOKE				
DATE YOU STOPPED SMOKING				

#### HELP TO STOP SMOKING

StopForLlife is a free service for people who live in Devon.
0800 122 3866
https://stopforlifedevon.org
stopforlife.devon@nhs.net

Would you like us to refer you toStopForLife?	YES	NO
ALCOHOL - please complete attached question	naire	
HEIGHT	GHT	
FEMALES ONLY		
HAVE YOU EVER HAD A CERVICAL SMEAR	YES	NO
IF YES PLEASE ADVISE LAST TEST AND RESULT		
WHAT FORM OF CONTRACEPTIVE DO YOU USE		
NONE ORAL	COIL CONDOM	
INJECTION IMPLANT (	DTHER	
NHS HEALTH CHECK FOR PATIENTS A	.GED 40-75yrs	
For more information visit		





#### Northern, Eastern and Western Devon Clinical Commissioning Group

Your Name:	
Date of Birth:	
NHS Number (if known):	

College Surgery offers its patients the choice of having a Summary Care Record.

The new NHS Summary Care Record has been introduced to help deliver better and safer care and give you more choice about who you share your healthcare information with.

#### What is the NHS Summary Care Record?

The Summary Care Record contains basic information about:

- any allergies you may have,
- unexpected reactions to medications, and
- any prescriptions you have recently received.

The intention is to help clinicians in A & E Departments and 'Out of Hours' health services to give you safe, timely and effective treatment. Clinicians will only be allowed to access your record if they are authorised to do so and, even then, only if you give your express permission. You will be asked if healthcare staff can look at your Summary Care Record every time they need to, unless it is an emergency, for instance if you are unconscious. You can refuse if you think access is unnecessary.

Over time, health professionals treating you may add details about any health problems and summaries of your care. Every time further information is added to your record, you will be asked if you agree (explicit consent).

#### Children under the age of 16

Patients under 16 years will not receive this form, but will have a Summary Care Record created for them unless their GP surgery is advised otherwise. If you are the parent or guardian of a child then please either make this information available to them or decide and act on their behalf. Ask the surgery for additional forms if you want to opt them out.

•	Please complete and return this form to the receptionist	
Pleas	e tick the box and sign below:	
I do w	ant a Summary Care Record (Medication, allergies & adverse reaction s only)	
I do w	ant a Summary Care Record (Medication, allergies & adverse reaction s & additional information)	
l do n	ot want a Summary Care Record	
Signe	d: Date:	

For more information visit www.nhscarerecords.nhs.uk



#### **COLLEGE SURGERY PARTNERSHIP (Incorporating Sampford Peverell Surgery)**

#### CULLOMPTON

#### Register your Type 1 Opt-out preference

#### **Dear Patient**

The data held in your GP medical records is shared with other healthcare professionals for the purposes of your individual care. It is also shared with other organisations to support health and care planning and research.

If you do not want your data to be shared outside of your GP practice for purposes except your own care you can register an opt-out preference. This is known as a **Type 1 opt-out.** 

Type 1 opt-outs may be discontinued in the future; they may be turned into a National data Opt-out. More information about the National Data opt-out can be found at https://www.nhs.uk/yourdatamatters Please complete the form below to register your preference for yourself or a dependent ( if you are the parent or legal guardian of the patient). The decision will not affect your individual care and you can change your choice at any time. Once completed please return this form to the surgery.

#### **Details of patient**

Surname	Title
Forename(s)	
Address	
Phone number	Mobile number
NHS Number (if known)	

#### Details of parent of legal guardian

If you are completing this form on behalf of a dependant e.g. a child the practice will first have to check that you have the authority to do so. Please complete the details below

,	· ·
Name	
Address	
Relationship to the patient	

☐ Opt-Out	
=	tifiable data to be shared outside of the GP practices for purposes except for my
own care.	
OR	
except for their own ca	ent above's identifiable data to be shared outside of the GP practices for purposes are.
☐ Withdraw Opt-Out	
care.	ble data to be shared outside of the GP practices for purposes beyond my own
OR	ahovo's identifiable data to be shared outside of the CD practices for nurnesses
beyond my own their	above's identifiable data to be shared outside of the GP practices for purposes
confirm that :	
<b>–</b>	
The information in t	his form is correct
<ul><li>The information in t</li><li>I am the patient</li></ul>	his form is correct
☐ I am the patient	his form is correct egal guardian of the dependant person I am making the choice for
☐ I am the patient☐ I am the parent or le	
☐ I am the patient☐ I am the parent or le	egal guardian of the dependant person I am making the choice for
☐ I am the patient☐ I am the parent or le	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or le	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or le	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or le	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or le GIGNED:  The parent or le GIGNE	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or less of	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or le GIGNED:  Date Received Date applied Fick code applied	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or less of the parent of	egal guardian of the dependant person I am making the choice for
I am the patient I am the parent or less and	egal guardian of the dependant person I am making the choice for



Would you like to hear about developments in the practice and have a say about the services we provide? We would love to hear your views and you can give these to us in a couple of ways:

- You can join our Patient Participation Group who meet four times a year
- You can join our virtual Patient Participation Group where we email you every now and then to keep you informed or ask you a question or two

If you are interested, please complete your details below and hand this form into one of our friendly receptionists, or email us at <a href="mailto:CSP.PPG@Gmail.com">CSP.PPG@Gmail.com</a>

Name:

Email address:

Home address and postcode:

To understand how Gmail protect your information, please go to: <a href="https://policies.google.com/privacy?hl=en-us">https://policies.google.com/privacy?hl=en-us</a>

To understand how the Practice use your information, please go to:

http://www.collegesurgery.org.uk/overarching privacy notice t65507.html?a=0

The email address given is for administration purposes only, please do not email about any health or clinical need as your email will not be answered



# College Surgery Partnership ELECTRONIC SHARING OF MEDICAL INFORMATION

Today, electronic records are kept in all the places where you receive healthcare. These places can usually only share information from your records by letter, email, fax or phone. At times, this can slow down your treatment and mean information is hard to access.

College Surgery Partnership, however, uses a unique computer system, SystmOne, that allows the sharing of full electronic records across different healthcare services.

We are telling you about this so you can consider your choices.

- You can choose to share your electronic record with other care services
- You can choose NOT to share your electronic record with other care services

#### How is my decision recorded?

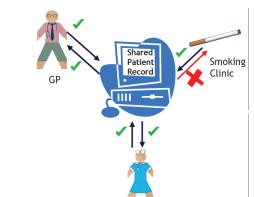
SystmOne has two settings to allow you to control how your medical information is shared:

- Sharing OUT
  - This controls whether your information entered at College Surgery Partnership can be shared with other NHS services.
- Sharing IN
  - This controls whether information that has been made shareable at other NHS care services can be viewed by College Surgery Partnership.

#### How does this work?

Imagine you're receiving care from 3 different NHS services: your GP, a District Nurse and a smoking clinic. You want your GP and nurse to share information with each other and you want both of them to know your progress at the smoking clinic. However you don't want the smoking clinic to see any of your other medical information.

Your sharing settings would be: The GP can share information IN and OUT. The District Nurse can share IN and OUT. The smoking clinic can only share information OUT but **not** IN.



If you are a new or returning patient with College Surgery Partnership, you will be asked to state your electronic record sharing preferences as part of our registration process.

For existing patients with College Surgery Partnership your electronic record will already have our system default settings which are:

- Share information in from other NHS service providers (sharing IN enabled).
- Do not share information with other NHS service providers (sharing OUT disabled).

If you wish to review or change your electronic record return the following tear off slip. If patient is under	16 years, parent to sign on t	heir behalf	· ·
Please amend my electronic record sharing prefe			
Share information in from other NHS service pr	oviders (Sharing IN)	Enabled	Disabled
	Please tick box require	<b>d</b> ?	?
Share information with other NHS service provi	iders (Sharing OUT)	Enabled	Disabled
	Please tick box require	d ?	?
Patients Name:	DOBDATE.		
Signature of Patient Signature	ure on behalf of Patient		

#### **NAME**

#### **DATE OF BIRTH**









(175ml)





regular beer/lager /cider

**Alcohol Users Disorders Identification Test (AUDIT)** 

Questions		Scoring system				
		1	2	3	4	Your score
How often do you have a drink containing alcohol?	Never	Monthly or less	2 - 4 times per month	2 - 3 times per week	4+ times per week	
How many units of alcohol do you drink on a typical day when you are drinking?	1 -2	3 - 4	5 - 6	7 - 9	10+	
How often have you had 6 or more units if female, or 8 or more if male, on a single occasion in the last year?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you found that you were not able to stop drinking once you had started?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you failed to do what was normally expected from you because of your drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you needed an alcoholic drink in the morning to get yourself going after a heavy drinking session?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you had a feeling of guilt or remorse after drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you been unable to remember what happened the night before because you had been drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
Have you or somebody else been injured as a result of your drinking?	No		Yes, but not in the last year		Yes, during the last year	
Has a relative or friend, doctor or other health worker been concerned about your drinking or suggested that you cut down?	No		Yes, but not in the last year		Yes, during the last year	

Scoring: 0 – 7 Lower risk, 8 – 15 Increasing risk, 16 – 19 higher risk, 20+ possible dependence

16 – 19 Higher risk, 20+ Possible dependence



#### Agreement for a nominated person to have access to a patient's medical records

Doctors and staff at College Surgery Partnership often have husbands, wives, partners, Carers etc asking for confidential information which they cannot disclose without formal consent from the patient.

It can often appear that the staff member is being obstructive and unhelpful when they are in fact simply complying with NHS and Government recommendations to safeguard the confidentiality of patient information.

It is vital that patients have confidence that their health records are safely kept in the strictest confidence and that if information is shared, they have given their prior consent to this.

If you want to give Third Party Consent, please complete the form below.

#### PATIENT'S CONSENT TO SHARE NHS DATA WITH A NAMED THIRD PARTY

Patient Full Name	Date of Birth//
Address	
Partnership to communicate test results	mal consent for Doctors and Staff of College Surgery and discuss repeat prescriptions and all other medical NHS Health records with the following person.
Name:	
Address:	
	Tel No:
Relationship to patient	
	ient Declaration
. , , , , , , , , , , , , , , , , , , ,	ent to be valid until. If you do not provide us with an end ords until you notify us in writing of a change in situation
Effective from (date) /	/ Until (date)* / /
Signed:	